



Healthcare in Newark

WELCOME TO NHS NOTTINGHAMSHIRE COUNTY'S NEWSLETTER
 UPDATING YOU ON NEWARK'S HEALTH REVIEW

www.nottspct.nhs.uk/newark

Welcome to the fifth edition of 'Healthcare in Newark' – the newsletter produced by NHS Nottinghamshire County with the aim to keep you updated on the future of healthcare in Newark.

Newark's healthcare review was out to formal consultation from 30 November 2009 until 6 March 2010. Nearly 2,000 people had their direct say on the proposals which were put forward and the PCT Board will make a decision on the future in June.

What was asked?

Urgent care options consulted on:

Option 1: Minor Injuries Unit Plus – open round the clock

Currently: Newark's A&E sees 25,000 attendances a year. There is a GP out of hours services from Byron House, Mansfield. We have looked at why patients currently attend Newark Accident and Emergency (A&E) and 85% have a minor injury or ailment and a significant proportion could be treated by their GP or another primary care clinician. Three ambulances are assigned to Newark for emergency response.

Future: Patients requiring acute specialist care for example heart, stroke and major accident/trauma would be taken to right place, first time. 85% of patients attending the new service would continue to be seen at Newark. There would be a resident out of hours doctor based at Newark Hospital and some investment in additional services.



Option 2: Minor Injuries Unit Plus – open 7am-midnight

Future: Patients requiring acute specialist care for example heart, stroke and major accident/trauma would be taken to right place, first time. 85% of patients attending the new service would continue to be seen at Newark. There would be a resident out of hours doctor based at Newark Hospital and more investment in additional healthcare services, using money saved from the unit being closed overnight. The full extent of any investment will only be known when detailed plans are produced.

Option 3: Your suggestions...

We invited people to make other suggestions if they didn't feel option one or two were

suitable. It is worth noting here that to stay the same isn't possible, and to develop a full A&E department is not practical or affordable.

Mental Health Older People

Option 1: Use existing resources at Ashfield Community Hospital, Lincoln or Grantham (beds) and Byron House, Newark (day services). Developing community services.

Option 2: Transfer challenging behaviour beds to Ashfield Community Hospital and develop a small 'step down' unit in Newark hospital. Use existing resources at Byron House, Newark (day services). Developing some community services.

Consultation

During the 90 day consultation period, there were many opportunities for local people to hear about and participate in the review:

- Extensive media coverage
- Public meetings
- Displays and market stalls
- Special briefings for local groups and organisations
- Leaflet drop to 30,000 households
- Circulation of 15,000 consultation documents
- Special content on the PCT website, www.nottspct.nhs.uk/newark
- Telephone survey of 500 Newark residents.

Themes

The themes which have emerged as important for the people of Newark include:

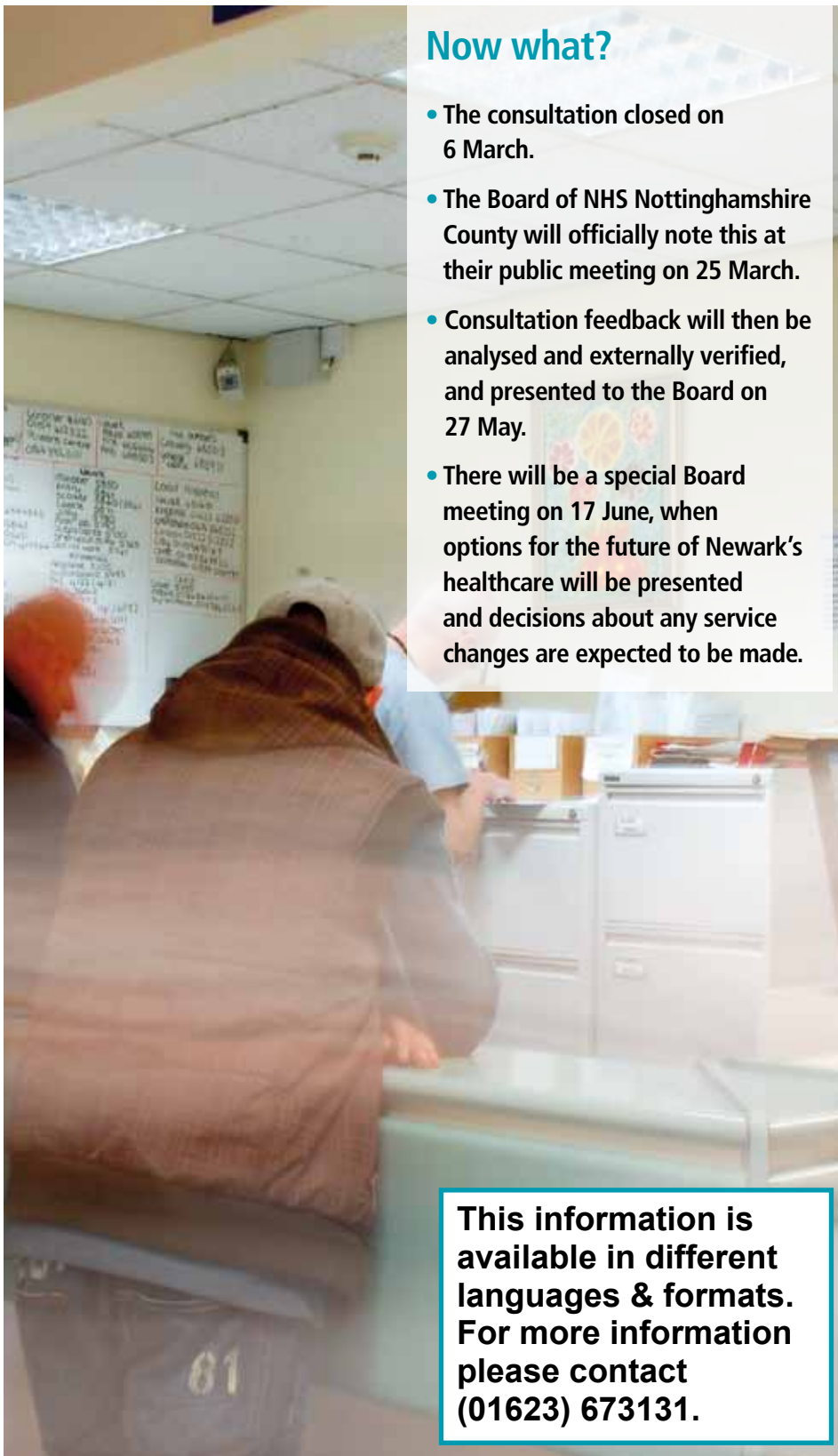
Transport – including 999 ambulances, patient transfers and travel issues for friends and families.

Name – what will the urgent care facility be called?

Opening hours – We are working with clinicians and Sherwood Forest Hospitals FT to understand the impact of the options, both clinically and financially. The PCT will want to commission the best service, to benefit the majority of Newark residents.

Carers support – We are working with the Trust and other partners on the impact of changes, and ways of supporting carers.

Financial matters - We are discussing the impacts of the options both nationally and regionally. Resources will be retained in Newark.



Now what?

- The consultation closed on 6 March.
- The Board of NHS Nottinghamshire County will officially note this at their public meeting on 25 March.
- Consultation feedback will then be analysed and externally verified, and presented to the Board on 27 May.
- There will be a special Board meeting on 17 June, when options for the future of Newark's healthcare will be presented and decisions about any service changes are expected to be made.

This information is available in different languages & formats. For more information please contact (01623) 673131.



NHS Nottinghamshire County is a Primary Care Trust.

Our job is to ensure that the NHS meets the needs of local people.

Our main roles are to:

- Plan and pay for the entire range of health services, from routine check-ups to complex operations
- Tackle health inequalities, so that everyone can have the same length of life and level of well being
- Help people to live healthily
- Police the local NHS to secure the highest-possible standards of care
- Deliver the best possible value for money
- Give local people a say, so we are addressing the issues they see as important

Put simply, our aim is to improve the health and well being of people in Nottinghamshire

For more information:

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Call the Patient Advice and Liaison Service (PALS) on:

0800 028 3693 (ask for PALS officer)

E-mail PALS at: pals@nottspct.nhs.uk